

BCD Travel

BCD Travel for Connexus – Fee Schedule (same fees apply for BCD affiliate Balboa Travel for UCSD travelers)

Clickbook (online)

Air / rail included (touch less)	\$7.50
Air / rail included (requires agent intervention)	\$18.50
Hotel / car only (touch less, no air/ rail)	\$5
Hotel / car only (requires agent intervention no air/rail)	\$16
Void / refund (online exchange "coming soon")	No charge

Agent Assistance

Traditional offline booking: Domestic	\$34
Traditional offline booking: International	\$34
Traditional offline Executive Desk	\$34
Traditional offline Booking: Car or Hotel Only	\$16
Traditional offline reissue / exchange	\$34

Other Services

After hours emergency support	\$18
After hours non-emergency support	\$35
International rate desk	\$25
Web Fare capture (online only)	\$7.50
Ticket upgrade	No charge
Documentation (dated invoices)	No charge

Orbitz

ORBITZ for Connexus

Online Booking

Air (touchless)	\$5
Car (touchless)	\$0
Hotel (touchless)	\$0
Exchange/void/refund (touchless)	\$5

Agent Assistance

Traditional offline booking: Domestic	\$22
Traditional offline booking: International	\$32
Traditional offline booking: Hotel and Car	\$17
Traditional offline reissue/exchange	\$22

Other Services

After hours emergency support	same as agent assistance
After hours non-emergency support	same as agent assistance
International rate desk	\$0
Web Fare quote	\$0
Ticket upgrade	\$0
Technical Inquiry	\$0

UC Travel Center

UC Travel Center for Connexus

GetThere (online)

Air / rail Coach class (touchless)	\$10
Air / rail (requires agent intervention)	\$15
Hotel / car only (touchless no air/rail)	No Charge

Agent Assisted Booking

Domestic ticket price \$150 or less	\$25
Domestic ticket price greater than \$150	\$30
International	\$30
Ticket reissue, exchange	\$30

Other Services

After hours emergency support	\$0
After hours non-emergency support	\$0
International rate desk	\$0
Ticket upgrade using passenger air miles	\$10
Paper ticket when e-ticket is available	\$10
Documentation (past dated invoices)	\$15